

## SPP Alert – Aged Care Quality Standards – new incident management requirement

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Issued 17/06/21

This SPP Alert provides notice of some minor updates to both the mapped and unmapped self-assessments for the Aged Care Quality Standards (**ACQS**) in SPP.

On **Tuesday 22 June**, we will be updating these self-assessments to include a new indicator that was added to the Aged Care Quality Standards, to reflect the new Serious Incident Response Scheme, launched on 1 April 2021.

The new indicator is:

*“8 (3) The organisation demonstrates the following:*

*8 (3) (d) Effective risk management systems and practices, including but not limited to the following:*

*[...]*

*(iv) managing and preventing incidents, including the use of an incident management system.”*

Please refer to the below summary of changes to SPP’s mapped and unmapped self-assessments for ACQS.

### 1. Aged Care Quality Standards - Unmapped

#### One new question to be added:

We will be adding one new checklist item to question 5 in the assessment ‘Organisational governance’, under *Standard 8: Organisational governance* to include reference to the new requirement in Standard 8(3)(d)(iv).

| Assessment name           | Linked to ACQS Standard               | Explanation   |
|---------------------------|---------------------------------------|---|
| Organisational governance | Standard 8: Organisational governance | <i>New checklist item to question 5 of this quiz to include reference “managing and preventing incidents, including the use of an incident management system”.</i><br><br><i>Please complete question 5, including this new checklist item.</i> |

### 2. Aged Care Quality Standards - Full Standard (mapped version)

#### No changes to questions, Standards Report updated:

For our mapped ACQS self-assessment, there will be **no change** to any of the assessment modules. Only the Standards Report will be updated, as our existing assessment modules already cover the issue of incident management.



### Effective date for changes

The change to the ACQS unmapped self-assessment, and the minor change to ACQS mapped Standards Report, will be in effect in SPP as of **Tuesday 22 June 2021**.

Please contact us at [team@bngonline.com.au](mailto:team@bngonline.com.au) or phone 02 9569 1704 for any queries relating to these changes.