



Standards & Performance Pathways

Your complete quality and compliance solution

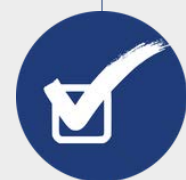
Discover Standards & Performance Pathways

Standards & Performance Pathways (SPP) goes the extra mile to guide community and health service providers with standards compliance management, reporting, business risk management and quality improvement.

Hosting hundreds of resources, best practice policy templates, pro formas, evidence guides and interactive self-assessments, SPP sets the standard for compliance management.

Providers who use SPP **save up to 80%** of the time they spent on quality improvement and compliance reporting.

A suite of features



Standards are translated into a series of **easy-to follow assessments**



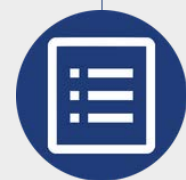
Self assess against all major Australian **health and human service quality standards**



Upload your evidence to the **document library**



Standards are **cross mapped**



Automatically generate a list of identified gaps and a **quality improvement plan**



Access hundreds of **templates, sample policies and resources** in the Reading Room



Grant special access to **auditors and reviewers** so they can conduct desk audits and verify evidence for accreditation.

Access a wealth of resources

**Hundreds of templates and
resources across key themes
such as:**

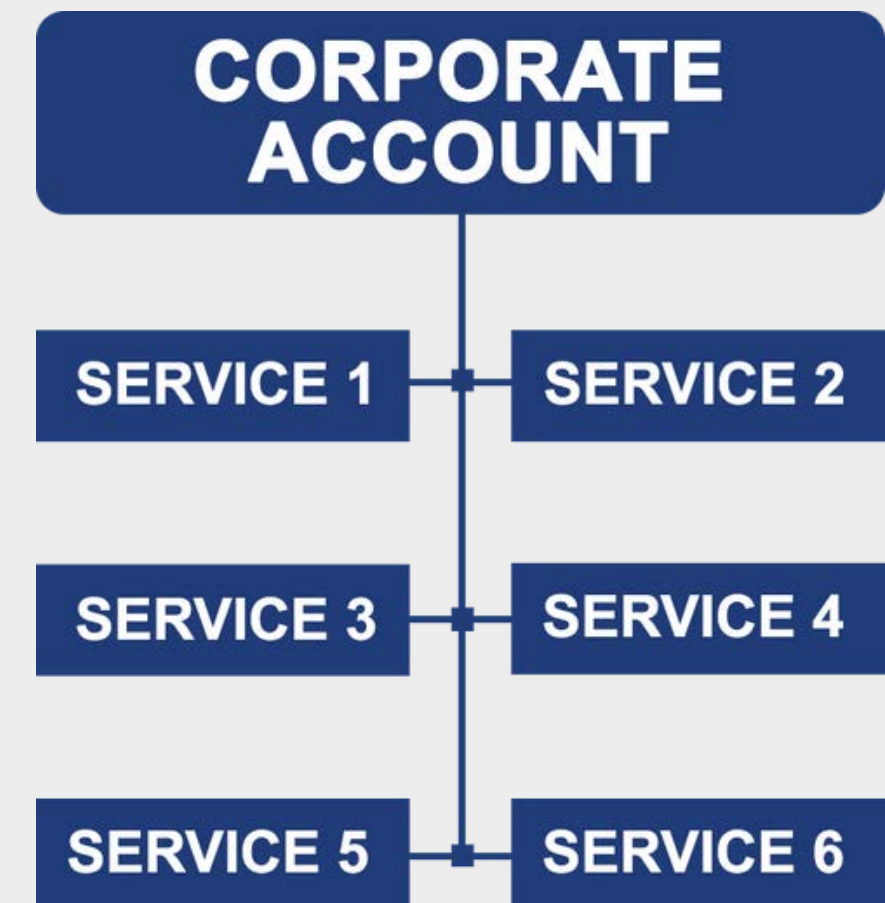
- ✓ Aged care
- ✓ Disability services
- ✓ Governance and management
- ✓ Human resources
- ✓ Risk management
- ✓ Client service delivery
- ✓ Incidents and complaints management
- ✓ Child safe practices
- ✓ Board performance

Multi-Service Accounts (MSAs)

Many of our users who have multiple service streams or locations have set up a Multi-Service Account (MSA) on SPP.

From your Corporate Account, you can centrally assess and monitor each service's performance, download aggregated data into Excel and track trend improvements over time.

MSAs are a great way for providers with multiple facilities to manage quality, risk and compliance at the management level of each service.



Testimonials

"Thanks team, I just wanted to pass on the compliments we received from the NDIS auditors. We gave them access to SPP to audit our documents and they were amazed and thrilled with the platform. It made their job so easy. We've been using SPP now for six years, and we are very happy with it."

"I'd just like to say that working with you guys has been nothing short of excellent. Your professionalism, the quality of your product and your amazing customer service have been so completely refreshing!"



For more information:
Visit spp.ngoservicesonline.com.au
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Speak to our team on **02 9569 1704**